

# NOW HIRING

## Police Support Specialist



The City of Ithaca is now accepting applications for the position of Police Support Specialist.

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**Location:** City of Ithaca, NY  
**Department:** Police Department  
**Classification:** Competitive  
**FLSA Status:** Non-Exempt  
**Bargaining Unit:** Administrative  
**Salary:** \$43,419 - \$51,620

**Position Description:** The work involves responsibility for the input, updating, and retrieval of sensitive and confidential police records, including police reports, medical records, use of force reports, and mental health forms, using computer software. Police Support Specialists also serve as the first point of contact with the Ithaca Police Department, including staffing the front desk, and thus have extensive face-to-face and telephone contact with the public. Police Support Specialists perform clerical duties such as filing, copying, and faxing, and may be assigned related clerical functions and activities that can be appropriately handled by civilian personnel. The work is performed under general supervision in accordance with well-established procedures. Does related work as required.

To view the complete job description, visit: [Police Support Specialist job description](#).

**Minimum Qualifications:** Graduation from high school or possession of a high school equivalency diploma.

**Appointment Status and Exam Requirement:** This will be a provisional appointment pending the results of a civil service examination to be scheduled at a later date. Permanent appointment will be dependent upon the candidate's exam score.

**Residency Requirements:** There are no residency requirements for this position.

**Benefits:** Refer to the [Fringe Benefits](#) webpage and [Administrative Unit Collective Bargaining Agreement](#).

### **Supplemental Information:**

- Computers are available for use by appointment. To schedule an appointment, contact the Department of Human Resources/Civil Service at (607) 274-6539 or by email to [hrdept@cityofithaca.org](mailto:hrdept@cityofithaca.org).
- The City of Ithaca values diverse perspectives and life experiences. We encourage people of all backgrounds to apply, including people of color, women, LGBTQ+, veterans, people with disabilities, and those with lived experiences.

- The City of Ithaca is committed to the full inclusion of all qualified individuals. Consistent with the Americans with Disabilities Act (ADA) and the NYS Division of Human Rights (NYS DHR) it is the policy of the City to provide reasonable accommodation when requested without causing an undue hardship. If accommodation is needed, please call (607)-274-6539 or by email to [hrdept@cityofithaca.org](mailto:hrdept@cityofithaca.org).

**Application Materials Required:**

- City of Ithaca application
- Copy of high school transcript

Applications will be accepted until April 9, 2025. Submit required application materials to:

**Web site:** <https://ithaca-portal.mycivilservice.com>

**Attn: City of Ithaca**

**Human Resources Department**

All applications must be submitted electronically through our online application program. We do not accept paper applications, faxed applications, e-mailed applications or photocopies of applications.

**Ithaca is Gorges! We would love to have you on our team!**



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